

## Janata Shikshan Mandal's

Smt. Indirabai G. Kulkarni Arts College, J. B. Sawant Science College and  
Sau. Janakibai D. Kunte Commerce College, Alibag – Raigad

### ACADEMIC YEAR 2021-22

#### 2.7.1 Students Satisfaction Survey (SSS) Report on Student's feedback on facilities and services of the college

Student satisfaction survey is an important instrument of understanding the thinking process of the learners of the institute. It is a tool to improve the overall process of teaching learning of the college. Due to its importance in the institutional development, National Assessment and Accreditation Council (NAAC) made it mandatory for the educational institutions.

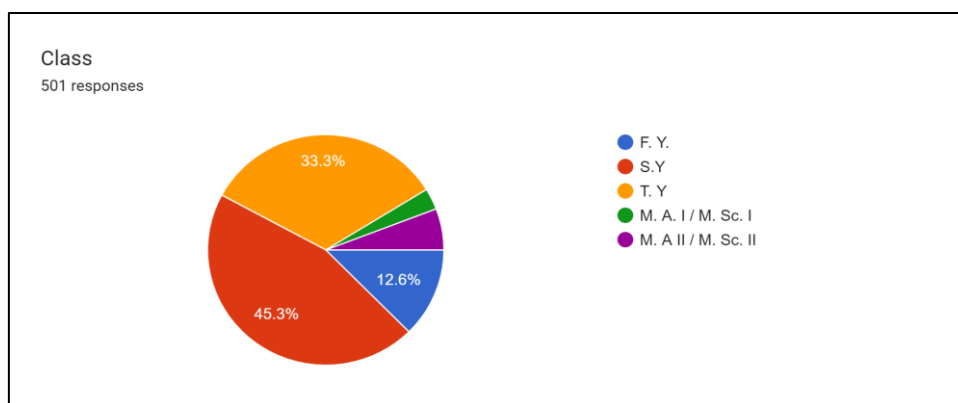
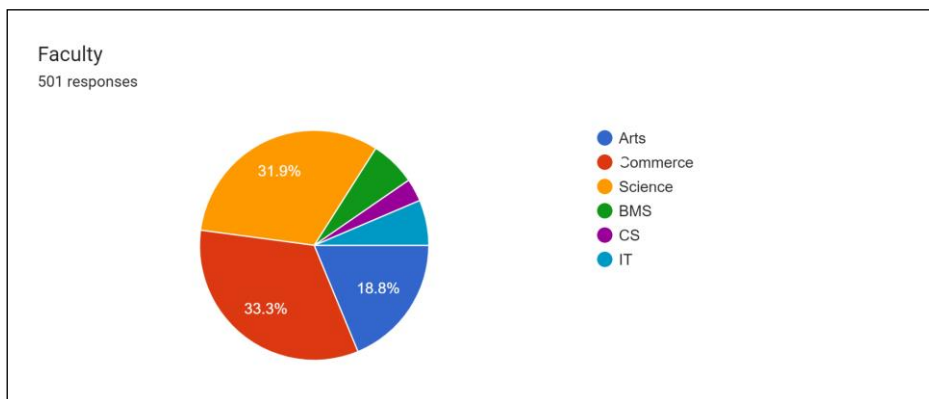
From the academic year 2020-21, we have adopted online feedback collection mechanism through website. So, there is no human interference in the entire process of collection and analysis of the data. Feedback report is prepared manually. The feedback report is discussed in IQAC Committee meeting, approved and communicated to the authority for action taken. We have designed various kinds of feedbacks viz. Students Satisfaction Survey on Overall Institutional Performance, Feedback on teaching and learning process, Feedback on curriculum, Students feedback on Teacher.

In the academic year 2020-2021, for Students Satisfaction Survey (SSS) on Overall Institutional Performance, 25 questions were asked to learners to give their feedback.

Question No.	Questions
1	The syllabus of each course was
2	Background for benefiting from the course was
3	Was the course easy or difficult to understand?
4	How much of the syllabus was covered in the class?
5	What is your opinion about the library material and facilities for the course?
6	To what extent were you able to get material for the prescribed readings?
7	How well did the teacher prepare for the classes?
8	How well was the teacher able to communicate?
9	How far the teacher encourages student participation in class?
10	If yes, which of the following methods were used?
11	How helpful was the teacher in advising?
12	The teacher's approach can best be described as
13	Internal assessment was
14	What effect do you think the internal assessment will have on your course grade?
15	How often did the teacher provide feedback on your performance?
16	Were your assignments discussed with you?
17	Were you provided with a course contributory lecture too at the beginning?
18	If you have other comments to offer on the course and suggestions for the teacher you may do so in the space given below or on a separate sheet

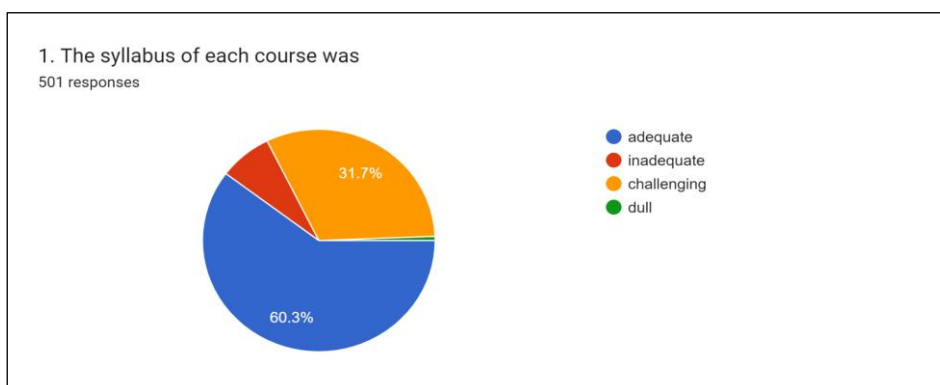
The numbers of responses received in 2021-22 (Complete online process) were as follows:

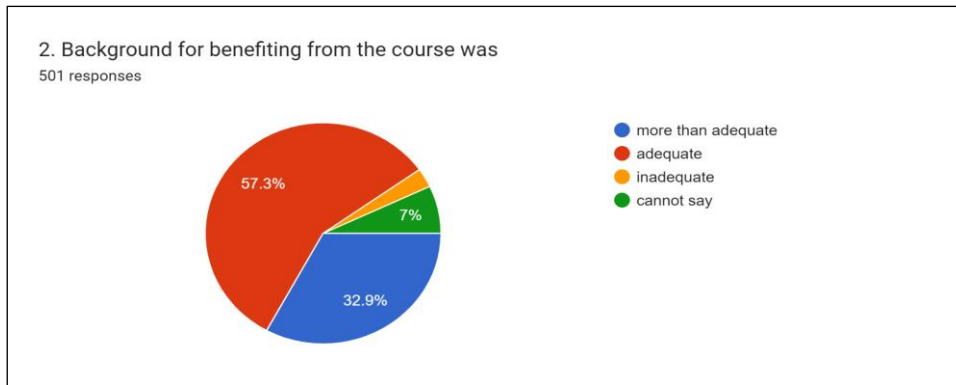
Sr. No.	Stream	No. of responses
1	Arts	94
2	Commerce	167
3	Science	160
4	BMS	32
5	CS	16
6	IT	32
	<b>Total responses</b>	<b>501</b>



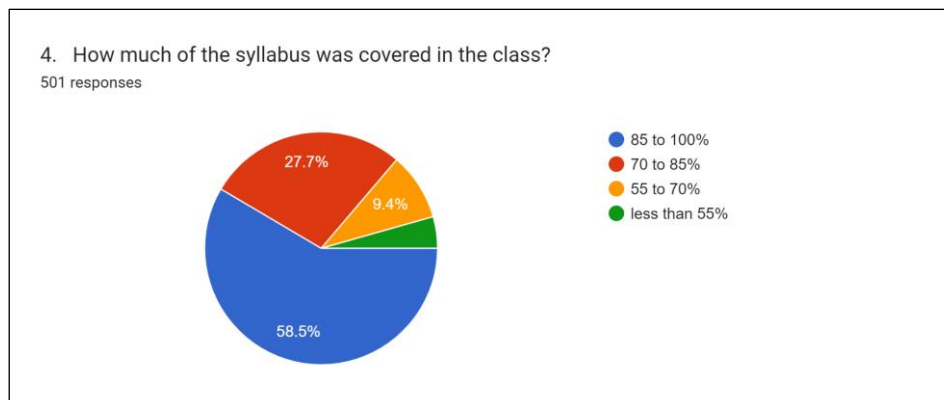
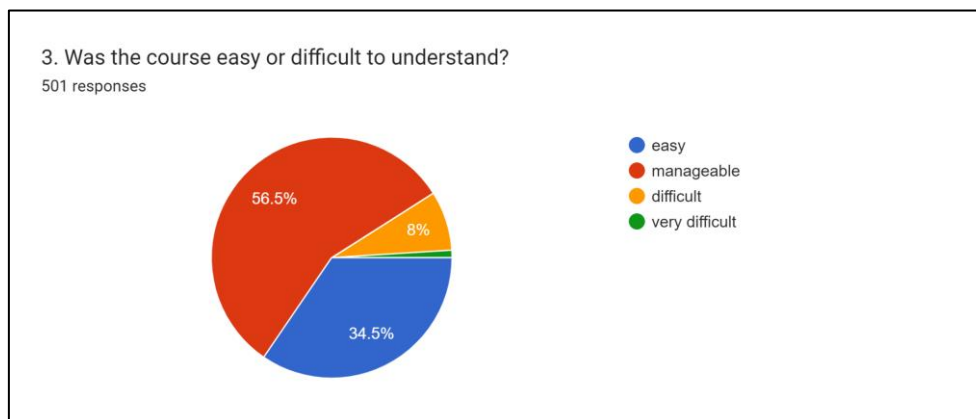
The outcome of these responses of Students Satisfaction Survey (SSS) on Overall Institutional Performance is as follows:

About 60.3 % students said that syllabus was adequate while 90.2 % students found benefited from the course.

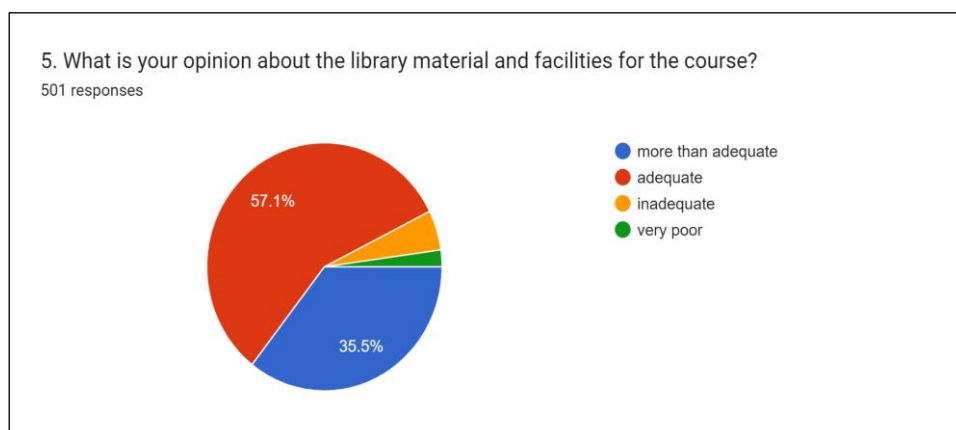




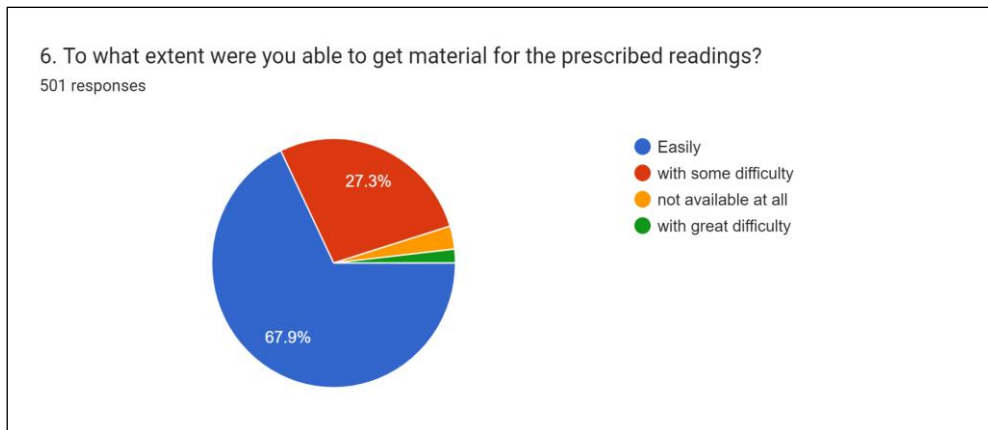
About 56.5% students find course manageable while 34.5% find course easy. 58.5% students responded that 85-100% course was covered in the class.



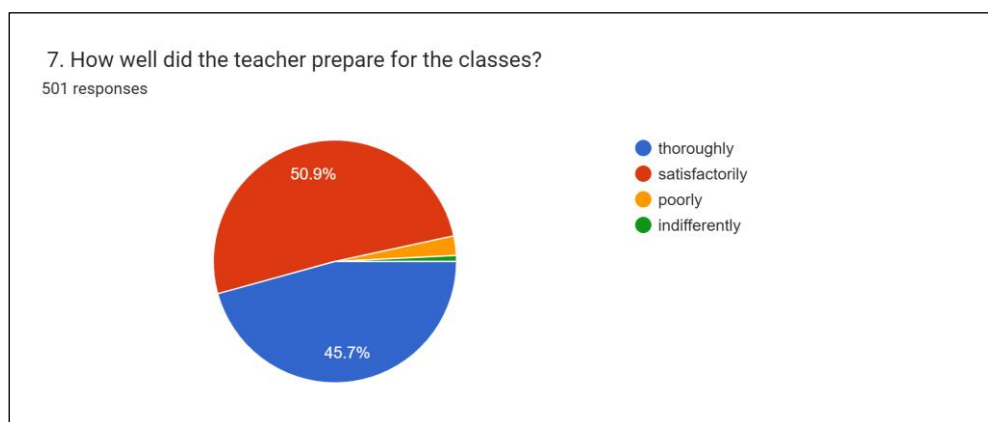
57.1% students find that the library material facilities for the course were adequate. 35.5 percent students find that the library material facilities for the course were adequate.



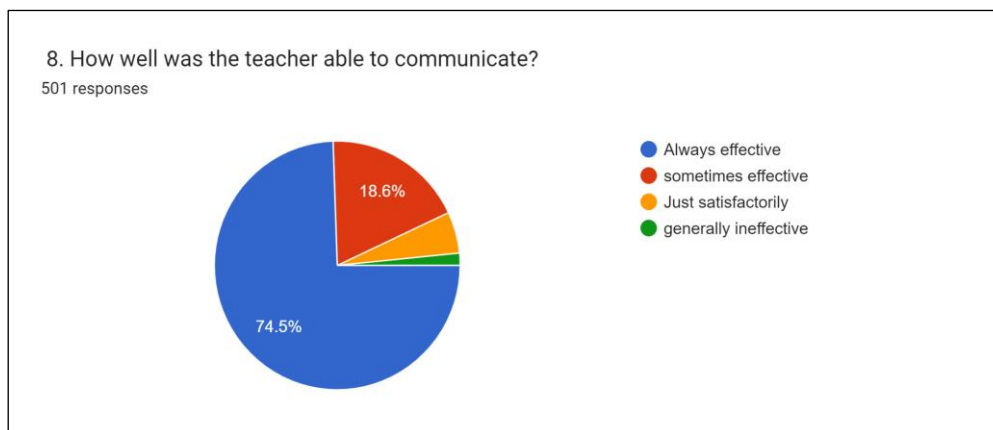
From the responses it was found that 67.9% students find easy to get material for the prescribed readings.



50.9% students mentioned that teachers were satisfactorily prepared for the classes while 45.7% students responded that teachers were thoroughly prepared for the classes.



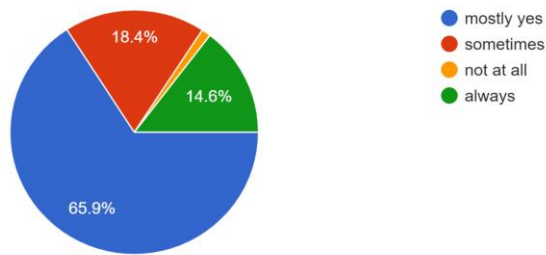
74.5% students mentioned that the teachers were always effective in communication.



65.9% students responded that teachers encouraged the student's participation in the class. In regard of this 48.7 % students mentioned that teachers encouraged students to get involved in the discussion and about 45.9% said that teachers encourage them to raise questions.

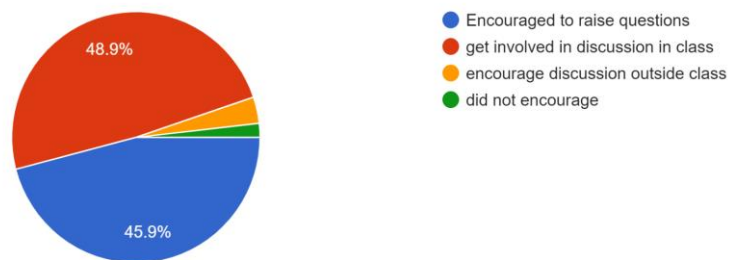
9. How far the teacher encourages student participation in class?

501 responses



10. If yes, which of the following methods were used?

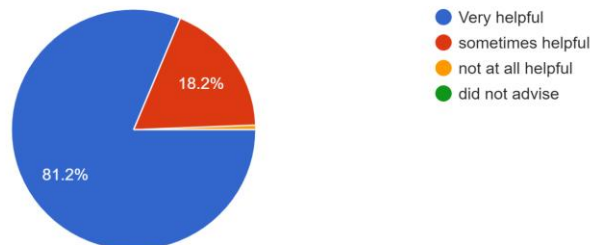
501 responses



Teachers were helpful in advising according to 81.2% students while 78.4% students find teachers were always courteous in their approach to students.

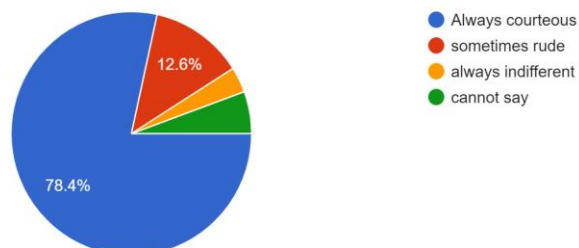
11. How helpful was the teacher in advising?

501 responses

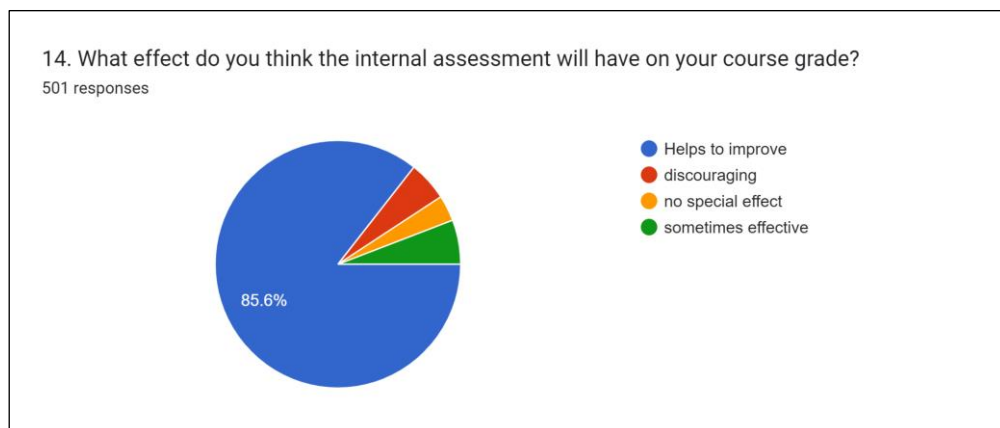
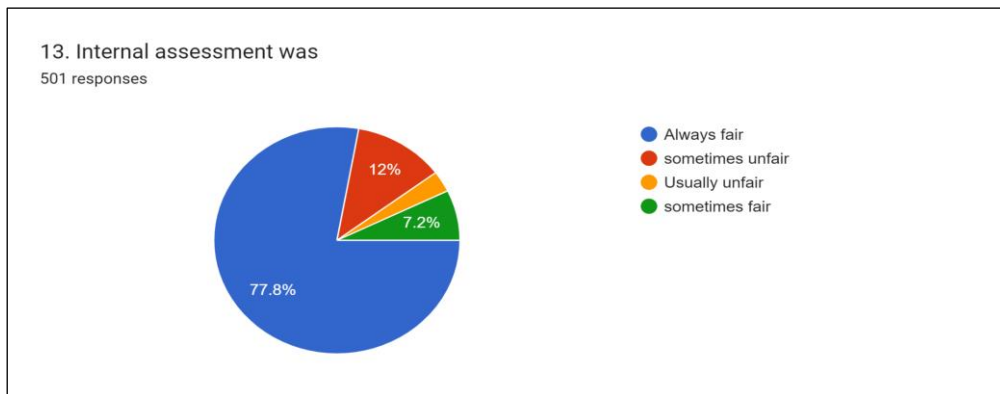


12. The teacher's approach can best be described as

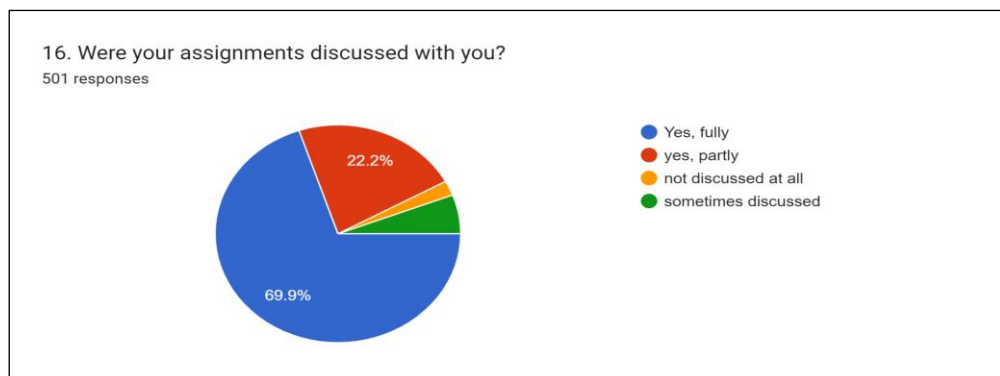
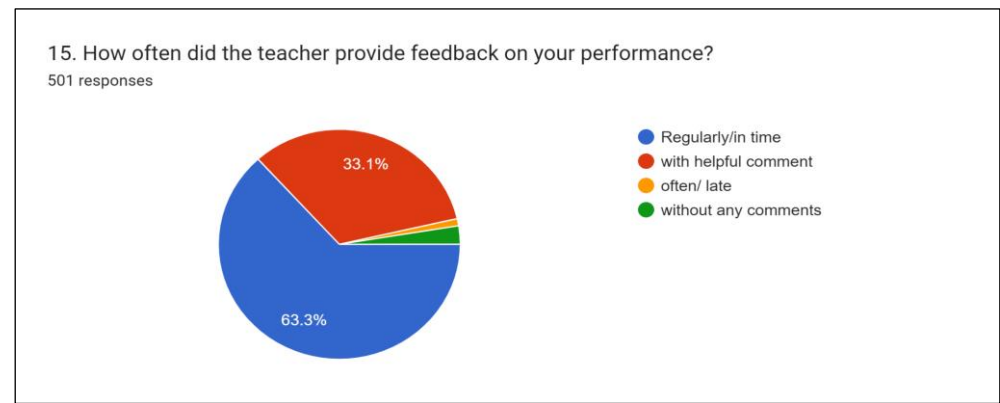
501 responses



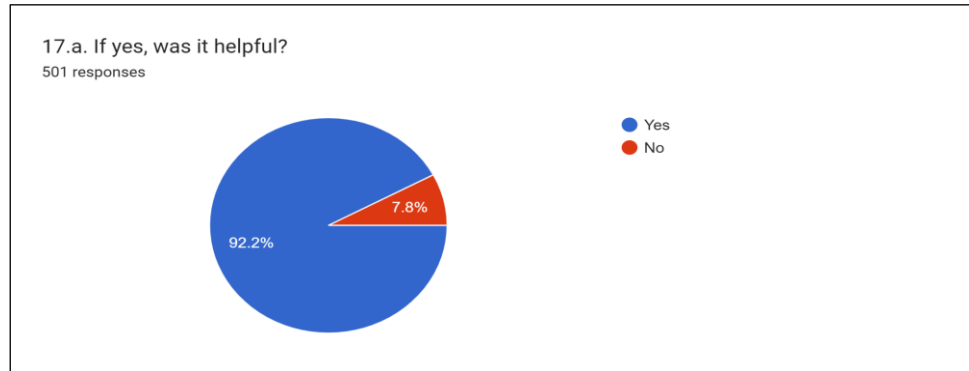
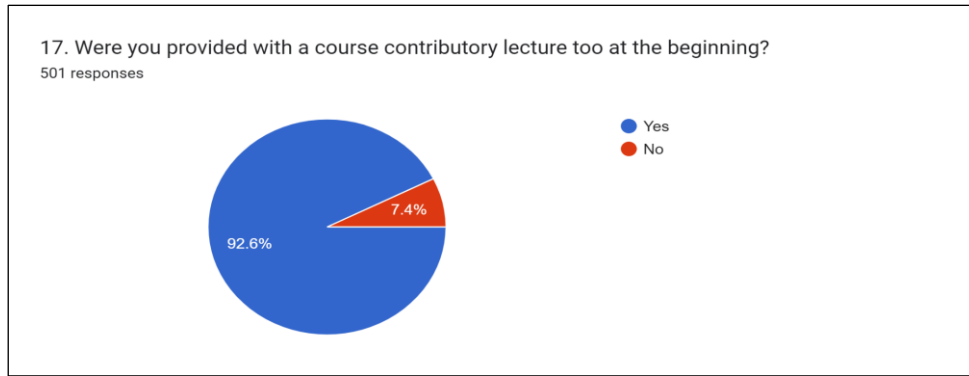
While in case of internal assessment about 77.8% students find the process as always fair. 85.6% students responded that the process of internal assessment will help to improve their course grade.




63.3% students think that teachers provide their feedback regularly on their performance with helpful comments (33.1%). 69.9% students responded that teachers fully discuss the assignments with them.



92.6 % students responded that course contributory lecture were provided to them at the beginning and 92.2% students find this helpful.



  
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### ACADEMIC YEAR 2021-22

#### ACTION TAKEN REPORT ON STUDENTS SATISFACTION SURVEY (SSS)

Sr. No.	Suggestion made by the students	Action taken
1	More class test should be arranged for students	Instructions were given by Examination Committee to all the faculty members to conduct unit test after the completion of syllabus.
2	Teacher –student interaction should be more	Group discussion, case studies and field visits were conducted to increase interaction between students and teachers
3	To provide extra notes	College has developed LMS where students are enrolled and different classes for students were prepared and notes were uploaded for easy access.



  
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